



Dear Echo Customer,

On January 15, Echo360 sent a communication about the expiration of the agreement between Echo360 and Wowza Media Systems to inform you that Wowza will now be your direct point of contact with respect to your Wowza software previously provided by Echo360.

Echo360 will continue to support you with EchoSystem/Wowza configuration issues per your existing capabilities and agreement with Echo360.

We'd like to take a moment to welcome you to Wowza! We are excited to be working with you directly to provide streaming software to create great end-user viewing experiences.

Your current Wowza Media Server license(s) comes with complimentary access to Maintenance and Support, including free upgrades, through September 30, 2015. Please visit the [Maintenance and Support Page](#) to learn more about our maintenance and support program and to create your account information. You can enter your account information by clicking on [Account Management](#).

We are also happy to share that Wowza recently released Wowza Streaming Engine, version 4 of Wowza Media Server. You have access to [upgrade your license here](#).

If you have any questions about your license or the new capabilities that Wowza Streaming Engine provides, please feel free to contact us at e360@wowza.com.

We look forward to our continued business relationship,
The Wowza Team